

Prof. Hatice Camgöz Akdağ

Personal Information

Office Phone: [+90 212 293 1300](tel:+902122931300) Extension: 2051

Fax Phone: [+90 212 293 1300](tel:+902122931300)

Email: camgozakdag@itu.edu.tr

Web: <https://avesis.itu.edu.tr/camgozakdag>

International Researcher IDs

ScholarID: X04uL3AAAAAJ

ORCID: 0000-0002-9818-6012

Publons / Web Of Science ResearcherID: E-5291-2016

ScopusID: 57191770172

Yoksis Researcher ID: 29901

Education Information

Doctorate, Brunel University, Teknoloji Fakültesi/Mühendislik Fakültesi, United Kingdom 1999 - 2004

Postgraduate, Eastern Mediterranean University, İşletme Fakültesi, Cyprus (Kktc) 1997 - 1999

Undergraduate, Bogazici University, Faculty Of Economics And Administrative Sciences, Department Of Business, Turkey
1992 - 1997

Foreign Languages

English

Certificates, Courses and Trainings

Data Analysis, Büyük Veri ve İş Analitiği Uzmanlığı Sertifika Programı, İstanbul Teknik Üniversitesi, 2019

Dissertations

Doctorate, The Impact of TQM Applications to the Competitiveness of Companies, Brunel University, Teknoloji Fakültesi/Mühendislik Fakültesi, 2004

Research Areas

Social Sciences and Humanities, Management, Production Management, Health Management, Quality and Production Management, Production and Service Systems

Academic Titles / Tasks

Professor, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2020 - Continues

Associate Professor, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2015 - 2020
Assistant Professor, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2012 - 2015
Lecturer PhD, Kadir Has University, Faculty Of Economics, Administrative And Social Sciences, Department Of Business, 2011 - 2012
Assistant Professor, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2010 - 2012
Assistant Professor, Kazakistan İşletme, Ekonomi ve Stratejik Arastirmalar Üniversitesi, Bang College Of Business, Marketing, 2007 - 2008
Assistant Professor, Kazakistan İşletme, Ekonomi ve Stratejik Arastirmalar Üniversitesi, 2006 - 2008
Expert, Isik University, Faculty Of Economics And Administrative Sciences, Department Of Business, 1999 - 2003

Academic and Administrative Experience

Head of Department, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2020 - Continues
Head of Department, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2020 - Continues
Program Koordinatörü, Istanbul Technical University, İşletme, İşletme Mühendisliği, 2019 - Continues
İstanbul Teknik Üniversitesi, Sağlık Sistemleri Yönetimi 2. Öğretim Yı Programı, 2016 - Continues
İstanbul Teknik Üniversitesi, İşletme Fakültesi, İşletme Mühendisliği Bölümü, 2015 - Continues
Director of the Center, Istanbul Technical University, 2018 - 2020
Coordinator of The Rectorate, Istanbul Technical University, 2017 - 2020
Rector's Advisor, Istanbul Technical University, 2016 - 2020
Rectorate Commissioner, Istanbul Technical University, 2015 - 2020
Deputy Head of Department, Istanbul Technical University, 2016 - 2019

Courses

QUALITY FOR ENGINEERS, Undergraduate, 2016 - 2017, 2015 - 2016, 2014 - 2015
Fundamentals of Production Management, Undergraduate, 2016 - 2017, 2013 - 2014

Jury Memberships

Doctoral Examination, Dr Yeterlilik sınavı, İTÜ, May, 2017
Post Graduate, Tez Savunma Jürisi, İTÜ, May, 2016
Post Graduate, Tez Savunma Jürisi, İTÜ, August, 2015
Post Graduate, Tez Savunma Jürisi, İTÜ, December, 2014
Doctoral Examination, Dr Yeterlilik sınavı, İTÜ, December, 2014
Post Graduate, Tez Savunma Jürisi, İTÜ, May, 2014
Post Graduate, Tez Savunma Jürisi, İTÜ, May, 2014
Post Graduate, Tez Savunma Jürisi, İTÜ, May, 2014
Post Graduate, Tez Savunma Jürisi, Kadir Has Üniversitesi, May, 2013
Post Graduate, Tez Savunma Jürisi, Kadir Has Üniversitesi, May, 2013

Designed Programs

Camgöz Akdağ H., Undergraduate Minor, Healthcare Systems Management, 2017 - Continues

Published journal articles indexed by SCI, SSCI, and AHCI

- I. **Distance education tool selection using novel spherical fuzzy AHP EDAS**
Menekse A., Camgöz Akdağ H.
SOFT COMPUTING, vol.26, no.4, pp.1617-1635, 2022 (SCI-Expanded)
- II. **Internal audit planning using spherical fuzzy ELECTRE**
Menekse A., Camgöz Akdağ H.
Applied Soft Computing, vol.114, 2022 (SCI-Expanded)
- III. **The relative importance of factors influencing the surgeons' choice between mastectomy and breast-conserving surgery for women with breast cancer.**
Koksalmis G., Cetinguc B., Durucu M., Camgoz Akdag H., Gulluoglu B. M., Karanlik H., Sezer A., Calisir F.
Health care for women international, pp.1-10, 2021 (SSCI)
- IV. **Estimation of gender-specific connectional brain templates using joint multi-view cortical morphological network integration**
Chaari N., Camgöz Akdağ H., Rekik I.
BRAIN IMAGING AND BEHAVIOR, vol.15, no.4, pp.2081-2100, 2021 (SCI-Expanded)
- V. **Process improvement in a radiology department**
Camgöz Akdağ H., Beldek T.
BUSINESS PROCESS MANAGEMENT JOURNAL, vol.26, no.3, pp.786-797, 2020 (SSCI)
- VI. **A MCDM MODEL DESIGN FOR HER2+ BREAST CANCER TREATMENT TECHNIQUE USING AHP METHOD**
Camgöz Akdağ H., Alemdar Ç., Aydın E.
PONTE, vol.75, no.1, pp.160-172, 2019 (AHCI)
- VII. **Examining the effects of technology anxiety and resistance to change on the acceptance of breast tumor registry system: Evidence from Turkey**
Ozdemir-Gungor D., Camgöz Akdağ H.
TECHNOLOGY IN SOCIETY, vol.54, pp.66-73, 2018 (SSCI)
- VIII. **Integrating Lean Management to Breast Cancer Center Case Study in Turkey**
Camgöz Akdağ H., Cumitini D.
PONTE, vol.73, no.3, pp.28-36, 2017 (AHCI)
- IX. **Lean process design for a radiology department**
Camgoz-Akdag H., ÇALIŞKAN E., TOMA S.
BUSINESS PROCESS MANAGEMENT JOURNAL, vol.23, no.4, pp.779-791, 2017 (SSCI)
- X. **Internal customer satisfaction improvement with QFD technique**
Camgoz-Akdag H., Imer H. P., Ergin K. N.
BUSINESS PROCESS MANAGEMENT JOURNAL, vol.22, no.5, pp.957-968, 2016 (SSCI)
- XI. **Use of ANP weighted crisp and fuzzy QFD for product development**
Zaim S., Sevkli M., CAMGOZ-AKDAG H., Demirel O. F., Yayla A. Y., DELEN D.
EXPERT SYSTEMS WITH APPLICATIONS, vol.41, no.9, pp.4464-4474, 2014 (SCI-Expanded)
- XII. **Total quality management through six sigma benchmarking: A case study**
Camgoz-Akdag H.
Benchmarking, vol.14, no.2, pp.186-201, 2007 (SCI-Expanded)

Articles Published in Other Journals

- I. **Digital Transformation Readiness Factors in Healthcare**
Bilgiç D., CAMGÖZ AKDAĞ H.
Hospital Topics, vol.101, no.4, pp.199-207, 2023 (Scopus)
- II. **A fuzzy MCDM approach for project selection criteria prioritization in a big-four company: Evidences from Turkey consultancy sector**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
MOBILE, UBIQUITOUS, AND PERVASIVE LEARNING: FUNDAMENTS, APPLICATIONS, AND TRENDS, 2020 (Scopus)
- III. **The System Dynamics Modelling for Container Capacity Transportation Planning Policies**

Bahadır M. Ç., CAMGÖZ AKDAĞ H.

The Asian Journal of Shipping and Logistics, vol.35, no.4, pp.200-212, 2019 (ESCI)

- IV. **Measurement of Service Quality at ITU Mustafa Inan Library**
Camgöz Akdağ H., Kaya A., Beldek T., Özdemir M., Oruç O.
International Journal of Research in Business, Economics and Management, vol.2, no.1, pp.92-103, 2018 (Peer-Reviewed Journal)
- V. **IMPROVEMENT OF PATIENT PATHWAY IN A BREAST CANCER CENTER**
Camgöz Akdağ H., Arsoy-Ilikan D.
IIOAB JOURNAL, vol.9, no.1, pp.16-26, 2018 (ESCI)
- VI. **PROCESS IMPROVEMENT IN A RADIOLOGY DEPARTMENT WITH VALUE STREAM MAPPING AND ITS LINKAGE TO INDUSTRY 4.0**
Camgöz Akdağ H., Beldek T., Konyalıoğlu A. K.
IIOAB JOURNAL, vol.9, no.6, pp.36-41, 2018 (ESCI)
- VII. **DIGITAL MARKETING SYSTEM MANAGEMENT FORMEDICAL TRAVEL COMPANIES**
Camgöz Akdağ H., Alyildiz T., Gundogdu M.
IIOAB JOURNAL, vol.9, no.6, pp.28-35, 2018 (ESCI)
- VIII. **Improvement of Breast Cancer Patient Pathway Using EUSOMA Standards and European Guidelines.**
Akdağ H., CANTÜRK N.
Chirurgia (Bucharest, Romania : 1990), vol.112, pp.449-456, 2017 (ESCI)
- IX. **Lean management application and process design at research hospital outpatient clinics**
CAMGÖZ AKDAĞ H., Oduncu M. O., Sağlam G., CANTÜRK N. Z.
Pressacademia, vol.3, no.1, pp.323-336, 2017 (Peer-Reviewed Journal)
- X. **Lean Management Application And Process Design at Research Hospital Outpatient Clinics**
Camgöz Akdağ H., Oduncu M. O., Sağlam G., CANTÜRK N.
Press Academia, vol.3, pp.323-336, 2017 (Peer-Reviewed Journal)
- XI. **GSCM for Construction Waste Management in Green Building Operations**
CAMGÖZ AKDAĞ H., BELDEK T.
International Journal of Supply Chain Management (IJSCM), vol.6, no.3, pp.174-180, 2017 (Peer-Reviewed Journal)
- XII. **Waste Management in Green Building Operations Using GSCM**
CAMGÖZ AKDAĞ H., BELDEK T.
International Journal of Supply Chain Management, vol.6, no.3, pp.174-180, 2017 (Scopus)
- XIII. **Risk Analysis for Occupational Health and Safety and Risk Improvement: A Case Study in an Electric Electronic Company**
Camgöz Akdağ H., Uysal A. K., Sezgin U.
Journal of Economics, Business and Management, vol.4, no.9, pp.515-522, 2016 (Peer-Reviewed Journal)
- XIV. **GREEN SUPPLY CHAIN MANAGEMENT IN GREEN HOSPITAL OPERATIONS**
Camgoz-Akdağ H., Beldek T., Aldemir G., Hoşkara E.
IIOAB JOURNAL, vol.7, pp.467-472, 2016 (ESCI)
- XV. **Green Supply Chain Management For Construction Waste Case Study For Turkey**
CAMGÖZ AKDAĞ H., HOŞKARA E., BELDEK T.
International Journal of Sustainable Development and Planning, vol.11, no.5, pp.771-780, 2016 (Peer-Reviewed Journal)
- XVI. **Total Relationship Management (TRM) and 5 Qs Model as New Management Techniques: A Comparative Study for a Knowledge-Intensive Sector**
ZINELDIN M., Camgöz Akdağ H., Belal M.
CSCCanada International Business and Management, vol.4, no.1, pp.1-17, 2012 (Peer-Reviewed Journal)
- XVII. **Product Improvement with Quality Function Deployment QFD Technique**
CAMGÖZ AKDAĞ H., ZAİM S., ACAR M. F., DEMİREL Ö. F.
Advanced Materials Research, vol.445, pp.1058-1063, 2012 (Peer-Reviewed Journal)
- XVIII. **Strategic positioning and quality determinants in banking service**
Akdağ H., ZINELDIN M.

TQM Journal, vol.23, no.4, pp.446-457, 2011 (Scopus)

- XIX. Assessing quality in higher education: New criteria for evaluating students' satisfaction**
ZINELDIN M., Akdag H., VASICHEVA V.
Quality in Higher Education, vol.17, no.2, pp.231-243, 2011 (Scopus)
- XX. Introducing ISO 9000 to the Kazakhstan Banking Industry : A Case Study**
Camgöz Akdağ H.
Emerging Markets Journal, vol.1, no.1, pp.12-20, 2011 (Peer-Reviewed Journal)
- XXI. "Business Excellence in Kazakh Higher Education Institutions**
Camgöz Akdağ H.
Emerging Markets Journal, vol.1, no.1, pp.33-40, 2011 (Peer-Reviewed Journal)
- XXII. Measuring, evaluating and improving hospital quality parameters/dimensions--an integrated healthcare quality approach.**
ZINELDIN M., Camgöz-Akdağ H., VASICHEVA V.
International journal of health care quality assurance, vol.24, pp.654-62, 2011 (Scopus)
- XXIII. Quality of health care and patient satisfaction: An exploratory investigation of the 5Qs model at Turkey**
Camgöz-Akdağ H., ZINELDIN M.
Clinical Governance, vol.15, no.2, pp.92-101, 2010 (Scopus)
- XXIV. The EFQM Excellence Model for Quality Management in Turkish Higher Education Institutions**
Camgöz Akdağ H.
Review of Social, Economic and Business Studies, vol.9, no.10, pp.1-8, 2008 (Peer-Reviewed Journal)
- XXV. Does ISO 9000 Really Help to Improve Continuously?**
Camgöz Akdağ H.
Review of Social, Economic and Business Studies, vol.5, no.1, pp.1-10, 2005 (Peer-Reviewed Journal)

Books & Book Chapters

- I. An Integrated Value Stream Mapping and Simulation Approach for a Production Line: A Turkish Automotive Industry Case**
Aksar O., Elgün D., Konyalıoğlu A. K., Beldek T., Camgöz Akdağ H.
in: Digitizing Production Systems: Selected Papers from ISPR2021, Numan Durakbaşa, Güneş Gençyılmaz, Editor, Springer Nature, Zürich, pp.357-371, 2021
- II. Quality Issues and Physician Awareness**
GÜLLÜOĞLU M. B., CAMGÖZ AKDAĞ H.
in: Breast Cancer Essentials, Mahdi Rezai, Mehmet Ali Kocdor, Nuh Zafer Canturk, Editor, Springer Nature Switzerland, Cham, pp.67-75, 2021
- III. A Process Design for Rare Diseases Patients in Turkey**
Özuzcan B., Duruçalı D., CAMGÖZ AKDAĞ H.
in: Lecture Notes in Mechanical Engineering, , Editor, Springer, pp.107-118, 2020
- IV. Total Quality Management Through Defect Detection in Manufacturing Processes Using Machine Learning Algorithms**
Kahya A., Şişmanoğlu S., Erçin Z., CAMGÖZ AKDAĞ H.
in: Lecture Notes in Mechanical Engineering, , Editor, Springer, pp.508-516, 2020
- V. Healthcare Systems and Management**
CAMGÖZ AKDAĞ H., Şişmanoğlu S., Çoban S., BELDEK T., KONYALIOĞLU A. K.
in: Digital Conversion on the Way to Industry 4.0, Durakbaşa Numan, Gençyılmaz Güneş, Editor, Springer Nature, Antalya, pp.65-79, 2020
- VI. An Integrated Approach for the Evaluation of Sustainability and Patient Satisfaction in Hospitals: A Case of Turkey**
KONYALIOĞLU A. K., BELDEK T., CAMGÖZ AKDAĞ H., DENİZ G.

- in: Lecture Notes in Mechanical Engineering, , Editor, Springer, pp.119-128, 2020
- VII. **Supply Chain Management in Healthcare: A Literature Review**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
in: Lecture Notes in Mechanical Engineering, , Editor, Springer, pp.570-579, 2020
- VIII. **A Fuzzy MCDM Approach for Project Selection Criteria Prioritization in a Big-Four Company: Evidences from Turkey Consultancy Sector**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
in: Advances in Intelligent Systems and Computing, Cengiz KahramanSelcuk Cebi,Sezi Cevik Onar,Basar Oztaysi,A. Cagri Tolga,Irem Ucal Sari, Editor, Springer Cham, İstanbul, pp.796-803, 2020
- IX. **Prioritization of Factors of Breast Cancer Treatment Using Fuzzy AHP**
CAMGÖZ AKDAĞ H., KONYALIOĞLU A. K., BELDEK T.
in: Industrial Engineering in the Digital Disruption Era, Fethi Çalışır, Orhan Korhan, Editor, Springer Nature Switzerland, September 2020, pp.336-347, 2020
- X. **Supply Chain Management in Healthcare: A Literature Review**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
in: Lecture Notes in Mechanical Engineering, Numan M. DurakbasaM. Güneş Gençyılmaz, Editor, Springer, Viyana, pp.570-579, 2019
- XI. **Green Hospital Together witha Lean Healthcare System**
CAMGÖZ AKDAĞ H., BELDEK T.
in: Industrial Engineering in the Big Data Era, Çalışır Fethi, Çevikcan Emre, Camgöz Akdağ Hatice, Editor, Springer, pp.461-470, 2019
- XII. **An Integrated Approach for the Evaluation of Sustainability and Patient Satisfaction in Hospitals: A Case of Turkey**
KONYALIOĞLU A. K., BELDEK T., CAMGÖZ AKDAĞ H., DENİZ G.
in: Lecture Notes in Mechanical Engineering, Durakbasa N., Gençyılmaz M., Editor, Springer, Viyana, pp.119-129, 2019
- XIII. **Healthcare Systems and Management**
Camgöz Akdağ H., Aldemir G., Konyalıoğlu A. K.
in: Proceedings of the International Symposium for Production Research 2018, Durakbasa N. , Gencyılmaz G., Editor, Springer-Verlag , Cham, pp.181-190, 2018
- XIV. **Kalite ve Küresel Rekabet Gücü**
Camgöz Akdağ H.
in: Toplam Kalite Yönetimi-Örgütsel Mükemmellik İçin: Toplam Kaliteye Giriş, Dogan Ö.I., Editor, Nobel Akademik Yayıncılık, İstanbul, pp.1-60, 2016
- XV. **Stratejik Yönetim: Rekabet Avantajı İçin Planlama ve Uygulama**
Camgöz Akdağ H.
in: Toplam Kalite Yönetimi-Örgütsel Mükemmellik İçin: Toplam Kaliteye Giriş, Dogan Ö.I., Editor, Nobel Akademik Yayıncılık, İstanbul, pp.1-60, 2016

Refereed Congress / Symposium Publications in Proceedings

- I. **Hybrid Approaches to Vehicle Routing Problem in Daily Newspaper Distribution Planning: A Real Case Study**
Cömert G. D., Yıldız U., Özcan T., Camgöz Akdağ H.
International Symposium for Production Research, ISPR2021, Virtual, Online, 7 - 09 October 2021, pp.489-499
- II. **Information Technology Governance Evaluation Using Spherical Fuzzy AHP ELECTRE**
Menekşe A., Camgöz Akdağ H.
International Conference on Intelligent and Fuzzy Systems, INFUS 2021, İstanbul, Turkey, 24 - 26 August 2021, vol.308, pp.757-765
- III. **Green Hospital Attributes' Prioritization Using a Fuzzy Analytic Network Process (F-ANP)-Based**

Method

Konyalıoğlu A. K., Beldek T., Camgöz Akdağ H.

International Conference on Intelligent and Fuzzy Systems, INFUS 2021, İstanbul, Turkey, 24 - 26 August 2021, vol.307, pp.299-307

- IV. **Seismic Vulnerability Assessment Using Spherical Fuzzy ARAS**
Menekşe A., Camgöz Akdağ H.
International Conference on Intelligent and Fuzzy Systems, INFUS 2021, İstanbul, Turkey, 24 - 26 August 2021, vol.308, pp.733-740
- V. **A novel interval-valued spherical fuzzy EDAS: An application to IT auditor selection**
MENEKŞE A., CAMGÖZ AKDAĞ H.
Global Joint Conference on Industrial Engineering and Its Application Areas, 30 October 2021
- VI. **An integrated Value Stream Mapping and Simulation Approach for a production line: A Turkish Automotive Industry Case**
AKSARA O., ELGÜN D., BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
International Symposium of Production Research 2021, 7 - 09 October 2021
- VII. **Recent Developments in Supply Chain Compliance in Europe and Its Global Impacts on Businesses**
ERSOY Ç., CAMGÖZ AKDAĞ H.
International Symposium of Production Research 2021, 07 October 2021
- VIII. **Application of Linear Programming in Minimization of Campaign Launch Time of an GSM Operator**
CAMGÖZ AKDAĞ H., İskender F., Karaçayır P., Alaşık A.
International Symposium of Production Research 2021, 07 October 2021
- IX. **A Citizen Healthcare Monitoring Application in Turkey**
Güven Ç., Karpuz U., CAMGÖZ AKDAĞ H., YILDIRIM N., BELDEK T., KONYALIOĞLU A. K.
International Engineering And Technology Management Summit, 16 - 17 September 2021
- X. **Pandemi Etkisi ile Uzaktan Çalışma ve Verimlilik Artışı**
Aslan T. N., Aksoy B., Güney R., İnsel R., CAMGÖZ AKDAĞ H.
International Engineering And Technology Management Summit, 16 September 2021
- XI. **Digital Second-Hand Shopping and Clothing Transformation Project Design**
Coşkunsu D., Yüzlek M., Konyalıoğlu A. K., Beldek T., CAMGÖZ AKDAĞ H.
International Engineering And Technology Management Summit, Turkey, 16 September 2021
- XII. **Information Technology Governance Evaluation Using Spherical Fuzzy AHP ELECTRE**
MENEKŞE A., CAMGÖZ AKDAĞ H.
Intelligent and Fuzzy Techniques in Big Data Analytics and Decision Making, 24 August 2021
- XIII. **Türk Hava Yolları'nda Turnaround Yönetimi (TMAN) Projesi İçin Referans Model Geliştirilmesi**
Yılmaz H., Canbaz A., KONYALIOĞLU A. K., BELDEK T., CAMGÖZ AKDAĞ H.
YÖNAR, Turkey, 2 - 04 April 2021
- XIV. **Topraksız Tarım ile Yaş Sebze Tedarik Zinciri Yönetim Sistemi Tasarımı**
Güvemli B. A., Özkan T., BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
YÖNAR, Turkey, 2 - 04 April 2021
- XV. **A Guide Application in Case of Emergency Health: A Case of Turkey**
Akdağ H., Şişmanoğlu S., ÇOBAN S., Beldek T., Konyalıoğlu A. K.
International Symposium for Production Research, ISPR 2020, Antalya, Turkey, 24 - 26 September 2020, pp.65-79
- XVI. **Who is the Caregiver-Patient Perspective**
CAMGÖZ AKDAĞ H.
Breastanbul2020, 17 - 18 October 2020
- XVII. **A System Dynamics Approach for Construction Waste Management in Turkey**
Beldek T., Konyalıoğlu A. K., Camgöz Akdağ H.
Sixth International Symposium on Green Chemistry, Sustainable Development and Circular Economy (GREENchem6), 20 - 23 September 2020
- XVIII. **SUSTAINABILITY CONCEPT IN TURKISH SHIPYARDS**
TANTAN M., CAMGÖZ AKDAĞ H.

Wessex Institute Sustainable Development and Planning 2020, 9 - 11 September 2020

- XIX. **A Strategy for Increasing the Employment Rate of Graduates Using a Compact Module**
CAMGÖZ AKDAĞ H., ERSOY Ç.
GJCIE 2020, Online, Turkey, 14 - 15 August 2020
- XX. **Application of Lean Management Systems in Pathology Laboratory Work Process and Laboratory Environment**
CAMGÖZ AKDAĞ H., BOLAT H. B., Arslan A. H., Karacakaya E.
International Conference on Industrial Engineering and Operations Management Toronto, Canada, 23 - 25 October 2019
- XXI. **Türkiye'deki İlaç Temininde Blok Zinciri Uygulaması Camgöz-Akdağ H. , Beldek T., Konyalıoğlu A., Bilgin B., Erden O.**
CAMGÖZ AKDAĞ H., BELDEK T., KONYALIOĞLU A. K., Bilgin B., Erden O.
ETMS, Bahçeşehir Üni-İTÜ, Istanbul Turkey., 10 - 11 October 2019
- XXII. **Prioritization of Factors of Breast Cancer Treatment Using Fuzzy AHP**
CAMGÖZ AKDAĞ H., KONYALIOĞLU A. K., BELDEK T.
GLOBAL JOINT CONFERENCE ON INDUSTRIAL ENGINEERING AND ITS APPLICATION AREAS 2019, 2 - 03 September 2019
- XXIII. **A Process Design for Rare Disease Patients in Turkey**
CAMGÖZ AKDAĞ H., Özuzcan G. B., Duruçalı D.
ISPR2019, Viyana, Avusturya, 28 - 30 August 2019
- XXIV. **An Integrated Approach for the Evaluation of Sustainability and Patient Satisfaction in Hospitals: A Case of Turkey**
KONYALIOĞLU A. K., BELDEK T., CAMGÖZ AKDAĞ H.
International Symposium for Production Research 2019 (ISPR), 28 - 30 August 2019
- XXV. **Supply Chain Management in Healthcare: A Literature Review**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
International Symposium on Production Research (ISPR), 28 - 30 August 2019
- XXVI. **Total Quality Management through Defect Detection in Manufacturing Processes Using Machine Learning Algorithms**
Kahya A. S., Şişmanoğlu S., Erçin Z., CAMGÖZ AKDAĞ H.
International Symposium for Production Research 2019, ISPR'2019, Viyana Avusturya, 28 - 30 August 2019
- XXVII. **A Fuzzy MCDM Approach for Project Selection Criteria Prioritization in a Big-Four Company: Evidences from Turkey Consultancy Sector**
BELDEK T., KONYALIOĞLU A. K., CAMGÖZ AKDAĞ H.
Intelligent and Fuzzy Techniques in Big Data Analytics and Decision Making, Istanbul Turkey., 23 - 25 July 2019
- XXVIII. **A Fuzzy Analytic Network Process Approach for Healthcare Service Quality Evaluation by Using Neutrosophic Sets**
CAMGÖZ AKDAĞ H., KONYALIOĞLU A. K., BELDEK T.
25th International Conference on Multiple Criteria Decision Making, June 2019, Istanbul, Turkey, 16 - 21 June 2019
- XXIX. **Sağlıkta Kalite ve Yılın**
CAMGÖZ AKDAĞ H.
USKAF IV İzmir Çiğli, Turkey, 17 - 18 October 2018
- XXX. **Management of Cost and Value Losses Due to Oven Restriction When Testing Prototypes in Ceramic Plants**
CAMGÖZ AKDAĞ H., Tabak E., Sönmezşık B., BELDEK T., KONYALIOĞLU A. K.
ETMS- 4-5 October 2018, Bahçeşehir Üni-İTÜ, Istanbul Turkey., İstanbul, Turkey, 4 - 05 October 2018
- XXXI. **Process Improvement in a Radiology Department with Value Stream Mapping and QFD**
CAMGÖZ AKDAĞ H., BELDEK T.
10th Canadian Quality Congress, Vancouver, Canada, 24 - 25 September 2018
- XXXII. **2. Camgöz-Akdağ, H., Alemdar, Ç., Aydın, E., "Design of a Multi Criteria Decision Making Model Using AHP Method for Selection of Best Cancer Treatment Technique: Smart Drug Delivery Systems or**

Conventional Techniques”,

CAMGÖZ AKDAĞ H., Alemdar Ç., Aydın E.

10th Canadian Quality Congress, 24-25 September 2018- Vancouver- Canada., Vancouver, Canada, 24 - 25 September 2018

XXXIII. The Comparison and Similarity Study Between Green Buildings and Green Hospitals: A General View

CAMGÖZ AKDAĞ H., BELDEK T., KONYALIOĞLU A. K.

International Symposium for Production Research (ISPR 2018), Viyana, Austria, 28 - 31 August 2018

XXXIV. Green Hospital Together with a Lean Healthcare System

CAMGÖZ AKDAĞ H., BELDEK T.

GJCIE, Nevşehir Kapadokya, Turkey, 21 - 22 June 2018

XXXV. Ambalaj Atıklarının Kaynakta Ayırıştırılmasına Yönelik Sistem Tasarımı

CAMGÖZ AKDAĞ H., Kazdaloğlu E., Yenihayat E., KONYALIOĞLU A. K.

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LIV. Sağlıkta ve Sağlık Araştırmalarında Kalite Standartları

Camgöz Akdağ H.

12. Medikal- Cerrahi Endokrinoloji Mezuniyet Sonrası Eğitim Kursu, Antalya, Turkey, 14 - 17 November 2013, pp.1

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The International Business Excellence'03 Conference, Guimares, Portugal, 10 - 13 June 2003, pp.1-10
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Supported Projects

Camgöz Akdağ H., Beldek T., SENALOGY AKADEMİSİ S., Project Supported by Higher Education Institutions, Design of a Multi Criteria Decision Making Model Using AHP Method for Selection of Best Cancer Treatment Technique Smart Drug Delivery Systems or Conventional Techniques, 2018 - 2019

Camgöz Akdağ H., Ektesaby M., Project Supported by Higher Education Institutions, Sustainable Supply Chain Management and Competitive Advantage in Logistics Sector, 2018 - 2019

Camgöz Akdağ H., Project Supported by Higher Education Institutions, Risk Analysis for Occupational Health & Safety and Risk Improvement: A Case Study in an Electric Electronic Company, 2016 - 2018

Camgöz Akdağ H., Project Supported by Higher Education Institutions, A New Process Design with Lean Application in Healthcare: A Case Study for Radiology Department, 2016 - 2018

Camgöz Akdağ H., Project Supported by Higher Education Institutions, MEME MERKEZİNDE HASTA AKIŞ DİYAGRAMININ OLUŞTURULMASI VE İYİLEŞTİRİLMESİ, 2015 - 2018

Camgöz Akdağ H., Project Supported by Higher Education Institutions, İTÜ Mustafa İnan Kütüphanesi Hizmet Kalitesinin Ölçülmesi ve Model Tasarımı, 2015 - 2018

Camgöz Akdağ H., Project Supported by Higher Education Institutions, Elektrik Elektronik Sektöründe Yeşil Tadarık Zinciri İle Atık Yönetimi, 2014 - 2018

Camgöz Akdağ H., Project Supported by Higher Education Institutions, Sağlık Sektöründe Karşılaştırmalı Yapısal Eşitlik Modeli/HEALTHCARE: A COPMARATIVE STRUCTURAL EQUATION MODELING STUDY, 2012 - 2018

Scientific Refereeing

TQM Journal , Other Indexed Journal, January 2017

Oneri Dergisi, Marmara Üniversitesi, Sosyal Bilimler Enstitüsü, National Scientific Refreed Journal, January 2016

International Journal of Current Research and Life Sciences (IJCRLS), Other Indexed Journal, January 2016

TQM Journal , Other Indexed Journal, January 2016

Iranian Journal of Management Studies, Other Indexed Journal, January 2015

ASEM 2015 IAC, reviewer, Other journals, January 2015

The Basic Research Journal of Soil and Environmental Science (BRJSES), Other Indexed Journal, January 2015

Marmara Pharmaceutical Journal, National Scientific Refreed Journal, January 2014

Kadın/Woman 2000, Kadın çalışmaları dergisi (JWS) hakemlik, Other Indexed Journal, January 2014

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Middle East Technical University Studies in Development Journal Editorial Review Board, Quality, National Scientific

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Scientific Journals International Editorial Review Board, Marketing, Other Indexed Journal, January 2008

Metrics

Publication: 148

Citation (WoS): 134

Citation (Scopus): 276

H-Index (WoS): 6

H-Index (Scopus): 9

Congress and Symposium Activities

• Ulusal Sağlıkta Kalite Forumu, USKAFII, 18.04.2017, İstanbul Teknik Üniversitesi, Forum Düzenleme Kurulu Başkanı, Attendee, İstanbul, Turkey, 2017

Üretim Araştırmaları Sempozyumu, 12-14 Ekim 2016, İTÜ, Düzenleme kurulu üyesi, Attendee, İstanbul, Turkey, 2016

• Ulusal Sağlıkta Kalite Forumu, 14.05.2016, Kocaeli Üniversitesi, düzenleme kurulu üyesi, Attendee, Kocaeli, Turkey, 2016

Awards

Camgöz Akdağ H., Doctor Club Awards 2021: Yılın Sağlık Profesyonel Ödülleri Yılın Yenilikçi Sağlık Profesyoneli ödülü , Doktor Club Awards, December 2021

Camgöz Akdağ H., Excellent Paper Award, International Conference On Economics And Business Research , December 2017

Camgöz Akdağ H., Best Oral Presentation Award, Icmbm, October 2016

Camgöz Akdağ H., Best Paper Award” with “Highest Quality Rating”, Cchr, July 2008

Camgöz Akdağ H., Best Paper Award, International Conference On Iso 9000 And Tqm, April 2006

Non Academic Experience

Toronto Üniversitesi